



## Job Description: **Senior Manager, Internal Communications**

Full Tilt Consulting is a marketing communications agency specializing in elevating brand voices for both internal and external stakeholders. We work with an eclectic mix of clients from many industries, of all sizes, and across the globe. At Full Tilt, we are dedicated to workplace practices that support both work and personal needs and the alignment between the two. We are based in Historic Roswell and, as a team, love to enjoy all the area offers. We are building a world class internal communications consultancy and looking for a strategic and collaborative communicator to inform, engage, and inspire our clients' employees.

Are you skilled at using storytelling techniques to simplify complex topics to a broad and diverse audience? Are you an experienced communications professional who can manage multiple clients, timelines, and deliverables simultaneously? Are you an outcome-oriented strategic communications advisor? Do you have at least 5 years of experience leading internal communications either in-house for multiple business units or at a fast-paced agency? If so, we are looking for you!

Our **Senior Manager, Internal Communications** will develop multi-layered, multi-channel internal comms strategies to drive business results through upbeat communications that leave employees energized, informed, and equipped to be successful in their roles and champion the employer brand. You will also provide strategic support to executives to build their personal leadership brand and align their teams on strategy, goals, and priorities. You will work with multiple global brands to connect, inform, and engage their employees.

### **Key Responsibilities**

- Serve as internal communications business partner to a roster of clients
- Lead the development of internal communications strategy and results, with a strong focus on driving business alignment and engagement programs through modern platforms
- Prioritize and organize content to spotlight mission-critical stories to inform, engage, connect, and engage employees
- Collaborate with internal and external stakeholders to ensure project deliverables are aligned and delivered effectively and efficiently
- Ensure that all content is the highest quality, creative, inspiring, and aligns with corporate messaging
- Proactively identify opportunities to up-level the agency's internal communications capabilities and expertise

### **Skillset Requirements**

- 5+ years of experience in internal communications, either in-house serving multiple business units or at an agency
- A track record of delivering successful multi-layered internal communications programs with measurable outcomes
- Grace under pressure and can navigate through high-pressure situations calmly and professionally
- Experience interfacing, advising, and partnering with C-level executives
- Knowledge of industry best and emerging practices



- Strong leadership qualities; exceptional interpersonal, presentation and communication skills
- Critical thinker with problem-solving skills
- Capable of working well as part of a team as well as independently
- Excellent written and verbal communication skills, organizational skills and attention to detail
- Proficient computer skills, including experience with Microsoft Office Suite

To apply, visit <https://fulltiltconsulting.com/about/join-our-team/> and follow the “Apply for Current Openings” prompt.